

Warranty (Supply Only) Valid from date of signed delivery receipt

If a fault occurs in any product supplied by Let The Sunshine within the stated periods below due to faulty manufacture, the Company will repair or replace the faulty product, item, or part.

The period commencing from delivery.

- 10 years in respect of all aluminium frames & profiles
 - 5 years in respect of sealed glazed units
 - 2 years in respect of in-glazed blinds & associated electrical components.
 - 2 years in respect of all cylinder locks, rollers, handles or other moving parts
- Conditions of Warranty This warranty is subject to the following conditions:
- That the buyer or his authorised, ostensible, or apparent representative, acknowledges that the product at the time of delivery was undamaged & free from any defects.
 - That the product is protected from contact with wet cement, hard foreign objects, metals & materials likely to cause abrasive damage.
 - That that the product is not misused including (but not limited to) failure to use it for its normal purpose in accordance with instructions on its proper use & maintenance or as specified in any user manuals issued from time to time by the Company.
 - That the product is not improperly operated or maintained
 - That the product has not been altered or repaired by anyone other than the Company
 - That the product is still sufficiently accessible to allow replacement or repair works to take place
- Exclusions to Warranty This warranty excludes:
- Minor imperfections inherent in glass & that caused during the manufacturing process whenever viewed in accordance with the Glass & Glazing Federation 'Visual Quality of Double Glazing – after installation' for installed insulating glass units constructed from flat transparent glass.
 - Units which, when not in the Company's possession or control, have not been transported, handled, stored, installed, or maintained in a reasonable manner & completely in accordance with the glazing instructions laid down in the Glass & Glazing Federation 'Glazing Manual'.
 - Stepped units & drip edge units where the sealant is not protected from ultra-violet light in service
 - Units displaying the optical phenomenon, occasionally seen as interference colour bands, known as 'Brewster's Fringes'.
 - Cracking of laminated glass
 - Condensation that forms anywhere other than internally in a sealed glazed unit
 - Distortion caused by the toughening process, i.e., 'roller wave' distortion.
 - Products that exceed any recommended design, use or maximum sizes specified by the Company from time to time, or products installed within 500 meters of the shoreline.
 - Units which have had decorative, safety or solar adhesive film applied to either interior or exterior surfaces or any etched or cut designs.
 - Any damage or fault which is caused by an act of God or any reason beyond the Company's reasonable control.
 - Any scratches or damage to glass that were not reported at time of installation.
 - Any additional or peripheral works required to make good the Property after the replacement or repair has been carried out, e.g., plastering, or relaying floors.

Making a Warranty Claim

Any failure of the product should be reported in writing to the Company within 14 days of the occurrence & proof of purchase & benefit of this warranty must be provided.

Investigation of Complaint

The Company may, upon receiving a claim under this warranty & subject to these terms, carry out one visit to the property where the product has been installed ("the Property") to inspect the fault reported. If the finding of this inspection is consistent with faulty manufacture & within the conditions of this warranty, then the claim will be approved.

It is a condition of this warranty that the Company's representatives are afforded a reasonable opportunity to inspect the product & are given reasonable access to the Property prior to authorising a warranty claim.

If a claim is approved then it is a condition of this warranty that the Company's representatives are allowed such access to the Property & product as is required to carry out any required repair or replacement, including installation.

The Company shall endeavour to investigate &, if appropriate, resolve claims under this warranty within a reasonable time but time shall not be of the essence.

Replacement Product

The Company may choose between repairing or replacing any faulty product in their sole, absolute & unfettered discretion. If a replacement product is supplied, it will be the Company's standard type of product current at the time of replacement & this may not be identical to the original unit or product provided or installed.

The replacement or repaired product shall be covered up to the limit of the original warranty period.

Issue of Warranty & Assignment

This warranty shall be issued, subject to full payment & compliance with the Company's terms & conditions from time to time in force ("Terms & Conditions"), to the Buyer ("Buyer"). The Company shall not be bound by the terms of this warranty if the Terms & Conditions have been breached by the Buyer.

This warranty may be assigned to the owner of the Property or any subsequent owner, subject to the current holder of this warranty notifying the Company in writing at their registered address of the assignment of the warranty & the name & address of the new holder.

Limitations

This warranty, for the avoidance of doubt, only provides for free replacement or repair & installation of the product & does not cover any consequential damage or loss. This warranty shall be governed by & construed in accordance with English law & each party agrees to submit to the exclusive jurisdiction of the courts of England & Wales.

Let The Sunshine In. 245A Victoria Road. LL19 7UT.